

# Summary of Questions and Marketing Plan Outline

## MARKETING OVERVIEW

- 1. What business are you in?
- 2. What do you sell?
- 3. What are your target markets?
- 4. What are your marketing goals for next year? Your sales and profit goals?
- 5. What might keep you from achieving these goals?
- 6. What is your marketing budget?

### **PRODUCTS AND SERVICES**

- 1. What are the benefits of your products / services?
- 2. What is special about your products / services?

3. What product / service is the best contributor to your overhead and profit? What product / service is the biggest drain on your overhead and profits?

### **CUSTOMERS AND PROSPECTS**

- 1. Who are your current customers?
- 2. What are their buying habits?
- 3. Why do customers buy your goods / services?
- 4. Who are your best customers and prospects?
- 5. What is your market share?
- 6. Is your market share growing, shrinking or stable?
- 7. Is the market growing, shrinking or stable? Is it changing in other ways?

#### COMPETITIVE ANALYSIS

- 1. Who are your competitors?
- 2. What do your competitors do better than you?
- 3. What do you do better than your competitors?
- 4. What is your competitive position?

#### PRICE, LOCATION AND SALES PRACTICES

- 1. How do you establish prices?
- 2. How does your location affect you?
- 3. What are your sales practices?

#### **MARKETING**

- 1. How do you plan to solve these problems?
- 2. Are the goals stated earlier still valid? If not, what are your new goals?
- 3. How do you plan to achieve these goals?

