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FOR IMMEDIATE RELEASE

Fox Communities Credit Union Welcomes Teriann Van Sistine as Vice President of Operations

APPLETON, Wis. (October 1, 2025) – Teriann Van Sistine has joined Fox Communities Credit Union as their new Vice President of Operations. The Vice President of Operations will lead Fox's Member Payment Systems (cards & payment teams), Quality Control, Retail Resource & Deposit Quality Assurance, and ATM Operations teams to optimize our operational functions. Van Sistine will partner closely with the member experience team to ensure the efficient delivery of high-quality financial services, while driving innovation and maintaining regulatory compliance. Her role will be pivotal in shaping operational strategy, providing a lasting member experience, and stewarding our intentional culture.

In Van Sistine's most recent role as VP/Business Line Senior Risk Program Manager at Associated Bank, she led enterprise-wide initiatives focused on risk oversight, compliance, and operational excellence. Previous roles she's held include VP/Operations Senior Unit Manager, Assistant VP/Operations Unit Manager, and Assistant VP/Business Systems Analyst I and II, among others. She is known for building high-performing teams, streamlining processes, enhancing automation, and fostering cultures of trust and accountability.

Van Sistine holds a Master's Degree in Organizational Leadership and Administration and a Bachelor's Degree in Business Management, both from Concordia University. She is an Accredited ACH Professional from NACHA and is Leadership Development Program Certified from Bonfire Women™

"It is truly an honor to be a part of the Fox family. The history here—and the genuine care our team members have for one another and for our members—has been a source of inspiration since the moment I walked through the doors. After a long tenure in the industry, stepping into my role as VP of Operations has been both refreshing and affirming. Operational leadership is about more than systems and processes—it's about creating clarity, driving momentum, and building trust. I'm proud to lead initiatives that modernize payments, reinforce risk management, and cultivate high-performing teams, all within a culture that reflects my personal values and in an organization that truly feels like home." says Van Sistine.

With over 85 years of experience, Fox Communities Credit Union proudly serves more than 130,000 members across 22 locations. As a member-owned financial institution, Fox prioritizes people over profits, ensuring members receive exceptional service and support. With a dedicated team of over 480 professionals and assets exceeding \$3 billion, Fox is well-equipped to meet the financial needs of members. Fox is a Gold-Certified Fox Cities Employee Friendly Workplace. In 2024, Fox was recognized as the Green Bay Chamber's Next Generation Best Place to Work was named Community Partner of the Year from Fox Cities Habitat for Humanity. In the 2025 Community Choice Awards, Fox was voted Best Credit Union in the Fox Cities, Best Financial Planning in Green Bay, Oshkosh & Lakeshore.

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